

**UnitingCare ReGen**

Formerly UnitingCare Moreland Hall

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**Clients regularly provide feedback about our services. We will provide formal feedback through our newsletters but here are some of the issues raised by clients during October 2016 and our responses.**

A couple of suggestions from clients at Williams House – more self- help kind of books and more games.	Thanks for this feedback. We’ve just updated our games collection. We’ll see what we can do about the books. Any suggestions welcome.
A young person from Williams House also suggested artwork for the bedrooms and inspirational quotes etc as an art project.	Good idea, we’ll pass this on to Daniel, our art worker.
Get a compost bin or worm farm (at Williams House).	We’ve tried this a few times but it was neglected. However, I’ll raise it at the next team meeting.

Clients also often provide positive feedback about staff or services so here are some of the compliments received during month of October 2016.

Positive comments about staff across ReGen.	Relief that Curran Place has reopened was expressed by a few people.
Positive comments received about the healthy food at Curran Place.	

**Donna Ribton-Turner**

**Director Clinical Services**