

**UnitingCare ReGen**

Formerly UnitingCare Moreland Hall

26 Jessie Street, Coburg VIC 3058

T 03 9386 2876 F 03 9383 6705

[contact@regen.org.au](mailto:contact@regen.org.au)

[www.regen.org.au](http://www.regen.org.au)



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**Clients regularly provide feedback about our services. We will provide formal feedback through our newsletters but here are some of the issues raised by clients during August 2016.**

A recent participant of our non resi rehab programs (Catalyst and Torque) suggested increased integration between program participants.

The degree of mixing groups really depends on how program participants are doing. Sometimes there are communal lunches and participants of both Catalyst and Torque attend the Momentum post program support group together. It's a case by case decision. However, your comments have been provided to program staff.

Clients also often provide positive feedback about staff or services so here are some of the compliments received during the month of August 2016.

This month we received several comments about our reception staff who were described as "outstanding" and "reception always greet with a welcoming smile".

**Donna Ribton-Turner**  
**Director Clinical Services**